

# CRITICAL INCIDENT NOTIFICATION SYSTEMS

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## Registration Instructions

The University can send voice or text messages to students in the event of an urgent situation. The system will call every contact number provided and leave a voicemail if the call is unanswered. Text messages are optional and sent to only one number. The owner assumes any costs associated with receiving text messages.

You may designate one number to receive text messages. If you have elected to receive a text message, you will receive a text message from the CINS vendor to confirm that you wish to opt in to receive future emergency text messages. You will be responsible for any costs associated with your text messages. Remember this is how we reach you in an emergency.

Students must provide valid contact information in order to receive a text message or voice mail alert. To update contact information, log into MyDU (<https://my.du.edu/dashboard/>) and navigate to Student Tools, Records and Requests, Update your notification preferences.

## Emergency Contacts

You may provide the University with contact information for individuals you wish us to contact in the event of an emergency. You may update emergency contact information in Personal Information, which is found in myWeb in the MyDU (<https://my.du.edu/>) portal.