

# ACADEMIC SUPPORT

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## Anderson Academic Commons

The Anderson Academic Commons brings together the University of Denver's top library and academic support services in one place to enhance student learning. Opened on March 25, 2013, the Commons is the campus centerpiece for collaborative, technology-infused teaching, learning and engagement. The main library and other key services located in the Anderson Academic Commons support research, writing, teaching and learning as well as provide access to collections, services, technology and a wide variety of study spaces. For more information on the library's services and collections, please see <http://library.du.edu>.

## Center for World Languages and Cultures

The Center for World Languages and Cultures (CWLC) supports and encourages study of languages and cultures and provides free language tutoring for all DU students, including English for non-native speakers, on a drop-in basis at Anderson Academic Commons. In addition, the Center facilitates the study of a number of less commonly taught languages through various programs. The CWLC administers the language placement tests for DU undergraduate students, as well as the graduate language proficiency tests. The CWLC is generally open from 8 a.m.-4:30 p.m., Monday-Friday. For more information, visit our web site [www.du.edu/cwlc](http://www.du.edu/cwlc) or contact us at 303-871-4601 or [cwlc@du.edu](mailto:cwlc@du.edu).

## Chemistry and Physics Help Center

Graduate and undergraduate teaching assistants are available to help students with problems regarding both lecture and lab courses for general chemistry, university physics, general physics, and 21st century physics and astronomy.

## Digital Media Center

The Digital Media Center (DMC) is a self-service, post-production studio and is open to students, faculty, staff and members of the public. A key value of the DMC is the empowerment of all users, from beginner to advanced, so that users become independent and proficient in using high-end professional production and editing software.

## Lending Services Desk

The Lending Services Desk facilitates access to the University Libraries systems, services, materials and information. Key services available at the desk include materials and gadget check-out, course reserves and interlibrary loan.

## Math Center

The Math Center offers free, drop-in assistance for algebra, trigonometry, business calculus and calculus I, II and III classes.

## Research Center

The Research Center offers expert guidance through the research process: from refining a topic to finding and evaluating relevant sources to creating a bibliography. A consultation session can ease anxiety about a project or paper and teach research and evaluation skills for life-long learning. One-on-one research consultations are available to current DU students, faculty and staff at any stage of the research process.

## Special Collections

Special Collections and Archives provides access to and assistance with using rare books, manuscripts and personal papers, including the University of Denver Archives, the Beck Archives on Rocky Mountain Jewish History and fine press and artists' books.

## University Technology Services Help Center

The Help Center provides phone, email, online and walk-in computer support for all faculty, staff and students at the University of Denver. Hardware and software support is provided for both PCs and Macs. The Help Center also assists with issues related to DU network services and Microsoft Office products.

## Writing Center

The Writing Center supports and promotes effective student writing across the University of Denver campus. In a non-evaluative collaborative setting, the Center helps DU students with all kinds of writing projects: class assignments, personal writing, professional writing and multimedia projects. We serve any student affiliated with the University and invite students in all classes, at all levels of writing ability and at any stage of the writing process to visit us.

## Disability Services Program (DSP)

The DSP coordinates accommodations that afford equal opportunity and full participation in University programs for undergraduate and graduate students with documented disabilities. Undergraduate students who wish to speak to someone about accommodations should make an appointment with a DSP staff member.

It is the joint responsibility of the student, DSP and other DU faculty and staff to work together to meet students' needs. Students should familiarize themselves with the Handbook for Students with Disabilities, available in the DSP office and at [www.du.edu/studentlife/disability](http://www.du.edu/studentlife/disability).

DSP requires up-to-date documentation of a student's disability for its files. A student's documentation is kept separate and private and is not part of the student's DU records. Students can choose to sign a Release of Information form so that DSP staff members are able to speak with DU faculty and staff on the student's behalf.

For further information, please contact the DSP office located on the fourth floor of Katherine A. Ruffatto Hall. Contact DSP by calling 303-871-2278. Office hours are 8 a.m.–4:30 p.m., Monday–Friday.

## **Learning Effectiveness Program (LEP)**

The LEP provides academic support to DU students with learning disabilities, ADD/ADHD or a history of learning differences. LEP is a fee for service program. Students enrolled in LEP sign a one-year renewable contract. LEP assists students in developing compensatory and academic skills. These skills are not only useful during the undergraduate experience, but also readily transfer to the world of work.

The four cornerstones of LEP student development are self-advocacy, self-awareness, self-determination and accountability. Students and academic counselors build a trusting and caring relationship based on mutual respect. LEP recommends that all students in the program meet with their academic counselor for a minimum of one hour per week. LEP offers discipline-specific tutorial support in addition to the services of the academic counselor. The LEP tutorial staff includes adjunct faculty, graduate students and upper-level students who have demonstrated a solid mastery of their discipline. Working with the LEP counselor, the student can access tutors who are available throughout the week. Another important service of the LEP is the organizational/time management specialist available to students.

LEP is located on the fourth floor of Katherine A. Ruffatto Hall. Contact LEP by calling 303-871-2372 or by visiting [www.du.edu/disability](http://www.du.edu/disability). Office hours are 8 a.m.–4:30 p.m., Monday–Friday.