

STUDENT COMPLAINT STATE CONTACTS

This list below includes contact information for all 50 states, the District of Columbia and US territories and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorneys General Offices, may accept complaints regardless of whether the institution is required to be licensed in that state.

ALABAMA

Alabama Department of Postsecondary Education
PO Box 302130
Montgomery, AL 36130-2130
334.293.4500
<https://www.accs.cc/>

ALASKA

Alaska Commission on Postsecondary Education
PO Box 110505,
Juneau, Alaska 99811-0505
880-441-2962
<http://acpe.alaska.gov/>

ARIZONA

Arizona State Board for Private Postsecondary Education
1400 W. Washington, Room 260
Phoenix, AZ 85007
602.542.5709
<https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Department of Higher Education
114 East Capitol
Little Rock, AR 72201-3818
501.371.2000
<http://www.adhe.edu/>

CALIFORNIA

Bureau for Private Postsecondary Education
PO Box 980818
W. Sacramento, CA 95798-0818
888.370.7589 or 916.431.6959
<http://www.bppe.ca.gov>

COLORADO

Department of Higher Education
Commission on Higher Education
1300 Broadway Rd., Second Floor
Denver, CO 80203
303.862.3001
<http://highered.colorado.gov/Academics/SARA/>

CONNECTICUT

Connecticut Office of Higher Education
39 Woodland St.
Hartford, CT 06105-2326
860.947.1800
<https://www.ctdhe.org/>

DELAWARE

Delaware Department of Education
The Townsend Building
401 Federal St., Suite 2
Dover, DE 19901-3639
302.735.4000

<http://www.doe.k12.de.us/>

FLORIDA

Commission for Independent Education
325 W. Gaines St., Suite 1414
Tallahassee, Florida 32399-0400
850.245.3200
<http://www.fldoe.org/>

GEORGIA

Nonpublic Postsecondary Education Commission
2082 E. Exchange Pl., Suite 220
Tucker, GA 30084
770.414.3300
<http://gnpec.org/>

HAWAII

Business Registration
Division of the Hawaii Department of Commerce and Consumer Affairs
PO Box 40
Honolulu, HI 96810
808.587.4272
<http://cca.hawaii.gov/breg/>

IDAHO

Idaho State Board of Education
PO Box 83720
Boise, ID 83720-0037
208.332.1587
<https://boardofed.idaho.gov/>

ILLINOIS

Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333
Springfield, IL 62701-1377
217.557.7359
<http://www.ibhe.org>

INDIANA

Board for Proprietary Education Indiana Commission for Higher Education
101 W. Ohio St., Suite 670
Indianapolis, IN 46204
317.464.4400
<http://www.in.gov/bpe/>

IOWA

Iowa College Student Aid Commission
603 E. 12th St., 5th Floor
Des Moines, IA 50319
515.725.3400
<https://www.iowacollegeaid.gov/>

KANSAS

Board of Regents
1000 SW Jackson, Suite 520
Topeka, KS 66612-1368
785.296.4936
<http://www.kansasregents.org/>

KENTUCKY

Kentucky Council on Postsecondary Education
1024 Capital Center Dr., Suite 320
Frankfort, KY 40601-8204
502.573.1555

<http://www.cpe.ky.gov/>

LOUISIANA

State of Louisiana Board of Regents
PO Box 3677
Baton Rouge, LA 70821
225.342.4253
<http://www.regents.la.gov/>

MAINE

Maine State Board of Education (MSBE)
23 State House Station
Augusta, ME 04333-0023
207.624.6616
<http://www.maine.gov/sbe/>

MARYLAND

Maryland Higher Education Commission (MHEC)
6 N. Liberty St., 10th Floor
Baltimore, MD 21201
410.767.3301
www.mhec.state.md.us (<http://www.mhec.state.md.us>)

Maryland Office of the Attorney General
200 St. Paul Place
Baltimore, MD 21202
410.576.6300 or 888.743.0023; TDD 410.576.6372
www.oag.state.md.us (<http://www.oag.state.md.us>)

MASSACHUSETTS

Massachusetts Board of Higher Education
One Ashburton Place, Suite 1401
Boston, MA 02108-1696
617.994.6950
<http://www.mass.edu/>

MICHIGAN

Michigan Department of Education
PO Box 30008
Lansing, MI 48909
517.373.9235
<http://www.michigan.gov/mde>

MINNESOTA

Minnesota Office of Higher Education
1450 Energy Park Dr., Suite 350
St. Paul, MN 55108
651.259.3975 or 800.657.3866
<https://www.ohe.state.mn.us/>

MISSISSIPPI

Mississippi Commission on College Accreditation
3825 Ridgewood Rd.
Jackson, MS 39211
601.432.6372
<http://www.mississippi.edu/mcca/>

MISSOURI

State of Missouri Coordinating Board for Higher Education
205 Jefferson St.
Jefferson City, MO 65101
573.751.2361
<http://dhe.mo.gov/cbhe/>

MONTANA

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
PO Box 203201
Helena, MT 59620-3201
406.444.6570
<http://mus.edu/>

NEBRASKA

Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005
402.471.2847
<https://ccpe.nebraska.gov/state-authorization-reciprocity-agreements-sara>

NEVADA

Nevada Commission on Postsecondary Education
3663 E. Sunset Road, Suite 202
Las Vegas, NV 89120
702.486.7330
<http://cpe.nv.gov/>

NEW HAMPSHIRE

New Hampshire Department of Education
101 Pleasant Street, Concord, NH 03301
603.271.0257
<http://education.nh.gov/>

NEW JERSEY

New Jersey Secretary of Higher Education
20 W. State St.
PO Box 542
Trenton, NJ 08625-0542
609.292.4310 or 609.984.2709
<http://www.state.nj.us/highereducation/>

NEW MEXICO

New Mexico Higher Education Department
2048 Galisteo St.
Santa Fe, NM 87505-2100
505.476.8400
www.hed.state.nm.us (<http://www.hed.state.nm.us>)

NEW YORK

New York State Education Department
Office of College & University Evaluation
Education Bldg
5 North Mezzanine, 89 Washington Avenue, Albany, NY 12234
518.474.2593
<http://www.highered.nysed.gov/>

NORTH CAROLINA

Board of Governors of the University of North Carolina
General Administration
910 Raleigh Rd.
Chapel Hill, NC 27515-2688
919.962.4538
<http://www.northcarolina.edu/>

NORTH DAKOTA

North Dakota Department of Career and Technical Education
State Capitol – 15th Floor

600 E. Boulevard Ave. Dept. 270
 Bismarck, ND 58505-0610
<https://www.nd.gov/cte/>

OHIO

Ohio Board of Regents, registration number 1154320
 25 S. Front St.
 Columbus, OH 43215
 614.466.6000
<https://www.ohiohighered.org/>

OKLAHOMA

Oklahoma State Regents of Higher Education
 655 Research Pkwy, Suite 200
 Oklahoma City, OK 73104-3603
 405.225.9100 or 405.225.9142
<http://www.okhighered.org/>

OREGON

Oregon Office of Degree Authorization
 1500 Valley River Dr., Suite 100
 Eugene, OR 97401
 503.373.0072
<http://www.oregonstudentaid.gov/>

PENNSYLVANIA

Pennsylvania Department of Education
 333 Market St.
 Harrisburg, PA 17126-0333
 717.783.6785
<http://www.education.pa.gov/>

PUERTO RICO

Consejo de Educacion Superior de Puerto Rico / Puerto Rico Council on Higher Education
 PO Box 19900
 San Juan, Puerto Rico 00910-1900
 787.724.7100 ext. 2022 or ext. 2016
<http://www.ce.pr.gov/>

RHODE ISLAND

Rhode Island Office of the Postsecondary Commissioner
 Shepard Building
 80 Washington Street, Suite 524
 Providence, RI 02903
 401.736.1110
<http://www.ribghe.org/>

SOUTH CAROLINA

Nonpublic Postsecondary Institution Licensing
 1333 Main St., Suite 200
 Columbia, SC 29201
 803.737.3918
<https://www.che.sc.gov/>

SOUTH DAKOTA

South Dakota Secretary of State
 State Capitol
 500 E. Capitol Ave, Pierre, SD
 605.773.3215
<https://sdsos.gov>

TENNESSEE

Tennessee Higher Education Commission
 Parkway Towers, Suite 1700

404 James Robertson Pkwy
Nashville, TN 37243-0830
615.741.3605
<https://www.tn.gov/thec/>

TEXAS

Texas Workforce Commission
Career Schools and Colleges-Rm 226-T
101 East 15th Street
Austin, TX 78778-0001
1800.558.8321
<http://www.twc.state.tx.us/partners/career-schools-colleges-forms-publications#complaints>

Texas Higher Education Coordinating Board
Office of General Counsel
P.O. Box 12788
Austin, TX 78711-2788
512.427.6101
<http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9>

Texas Office of the Attorney General
Consumer Protection Division
P.O. Box 12548
Austin, TX 78711-2548
<https://texasattorneygeneral.gov/consumer/complaintform.pdf>

UTAH

Utah System of Higher Education State Board of Regents
60 South 400 West
Salt Lake City, UT 84101-1284
801.321.7103
<http://higheredutah.org/>

VERMONT

Vermont Agency of Education
State Board of Education
120 State Street
Montpelier, VT 05620-2501
<http://education.vermont.gov/>

Vermont Attorney General's Office
109 State Street
Montpelier, VT 05609-1001
802.828.3171

VIRGINIA

Commonwealth of Virginia Council of Higher Education
James Monroe Building
101 N. Fourteenth St.
Richmond, VA 23219
804.225.2600
<http://www.schev.edu/>

WASHINGTON

Washington Student Achievement Council
PO Box 43430
Olympia, WA 98504-3430
360.753.7869 or 360.753.7866
<http://www.wsac.wa.gov/>

WASHINGTON DC

Government of the District of Columbia Education Licensure Commission
810 1st Street, NE, 2nd Floor
Washington, DC 20002

202.724.2065
<http://osse.dc.gov/>

WEST VIRGINIA

West Virginia Higher Education Policy Commission
1018 Kanawha Boulevard East, Suite 700
Charleston, WV 25301
304.558.2101
<http://www.wvhepc.edu/>

WISCONSIN

Wisconsin Educational Approval Board
431 Charmany Drive, Suite 102
Madison, WI 53719
608.266.1996
<https://dsps.wi.gov/>

WYOMING

Wyoming Department of Education
Hathaway Bldg., 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002-0050
307.777.5712
<http://edu.wyoming.gov/>

AMERICAN SAMOA

Department of Protection and Advocacy
Attn: Dr. L Tagoilelagi
Executive Office Building, Pago Pago, American Samoa 96799
684.633.2441
advocacy@americansamoa.gov

GUAM

Office of Attorney General
287 W O'Brien Dr., Hagatna, Guam 96910
671.475.3324
<http://www.guamattorneygeneral.com>

NORTHERN MARIANA ISLANDS

State Higher Education Agency, Northern Marianas College
POB 501250, Saipan MP 96950-1250

Office of Attorney General
Juan A Sablan Memorial Bldg.
Capital Hill,
Caller Box 10007, Saipan, MP 96950
670.234.5498
<http://gov.mp/>

US VIRGIN ISLANDS

Government of Licensing and Consumer Affairs
Attn: Consumer Affairs
Golden Rock Shopping Center,
3000 Estate Golden Rock, Suite 9, St. Croix, VI 00820
340.713.2754
<http://dlca.vi.gov/>