HEALTHCARE LEADERSHIP (HC)

Courses

HC 4000 Healthcare Systems and Regulatory Environments (4 Credits)
This course opens with a comprehensive overview of the functions of various types of healthcare organizations: providers, insurance companies, government agencies, and professional associations. Alternative payment and provider models are reviewed, regulatory bodies and issues are explored, and healthcare reform efforts and proposals are discussed. Supply and demand projections for personnel are examined. The work of key federal agencies (NIH, National Center for Disease Control, and Food and Drug Administration) is reviewed as well as the activity of national and international non-governmental organizations. Major national and global public health challenges are introduced.

HC 4005 Healthcare Macroeconomics (4 Credits)
This course focuses on macro analysis of the current financial state of healthcare in the United States. The interrelationships of value, quality, and price are analyzed. The importance of transparency of quality and its effect on value is articulated. Compensation and payer models are compared including the role of employer benefits, private health insurance plans, Medicare and Medicaid, and various mechanisms used to cover the costs of prescription drugs. Current issues, such as pay for performance, cost saving through prevention, cost shifting, and healthcare for the aging, are discussed.

HC 4010 Healthcare Communication and Leadership (4 Credits)
This course focuses on the welfare of patient, family, and community in the context of medical team communication and leadership. Models for communicating highly technical medical information with patients and others involved in their care are examined. Students weigh and assess differences in personal and organizational cultures to optimize patient-centered outcomes. Students acquire a sound body of knowledge and terminology to facilitate communication and leadership across a multitude of disciplines essential in the delivery of healthcare. NOTE: This course is strongly recommended within the first 3 terms of study.

HC 4100 Management Principles in Healthcare Systems (4 Credits)
Healthcare systems are dynamic and require constant attention to maintain relevance and competency. In this course students encounter and explore the strategic management functions required to lead and administer various types of healthcare systems. Techniques are explored for analyzing a system and moving it forward from where it is to where it needs to be.

HC 4110 Healthcare Innovative Strategies and Change Management (4 Credits)
Strategic planning for maximum use of financial resources is critical to success within a healthcare system. The starting point includes understanding all of the basic components of a strategic plan: mission, vision, strategy and tactics. A strategic plan answers the questions: Why are we here? Where are we going? How will we get there? What resources do we need? Creative and innovative thinking when considering allocation and management of resources is explored. Students learn the conceptual language and systems of strategic planning and decision making. They learn the application of these principles to provide successful change management within an organization.

HC 4130 Organizational Behavior in Healthcare (4 Credits)
Patient satisfaction, an element of healthcare management, is often a result of how well the entire healthcare system functions. Students examine successful examples of cooperation, compatibility, and dedication within the workplace and explore what contributes to a harmonious and effective healthcare environment. Interpersonal skills are discussed, as well as ethical guidelines and laws that define acceptable workplace behavior.

HC 4200 Comparative Healthcare Systems (4 Credits)
This course describes variations in healthcare delivery systems locally, nationally, and globally as they relate to policy, structure, and finance. Comparisons of systems are made relative to expenditure of resources and outcomes. Students learn about healthcare coverage, access to care, healthcare rationing, provider manpower distribution, and seeking healthcare in foreign countries (medical tourism). The discrepancy between the desirable and the practical is explored, and students are asked to outline and defend a system that they believe is both desirable and practical.

HC 4210 Quality Improvement for HC Leaders (4 Credits)
This course is designed to review the body of knowledge and core competencies needed to function at the level of Certified Professional in Healthcare Quality (CPHQ) in a healthcare organization. Skills gained are applicable to managers and administrators of hospitals, practices, and clinics. Course content is beneficial to clinicians and others interested in quality and patient safety. This course facilitates the successful pursuit of the CPHQ certification exam. Core competencies, aligned with the CPHQ certification exam, to be explored in detail include: Leadership and Management; Quality and Performance Improvement; Healthcare Safety; Information Management and Regulation, Accreditation and Continuous Readiness. Students are strongly encouraged to complete HC4000 and HC4220 prior to registering for the course.

HC 4220 Ethical Considerations in Healthcare (4 Credits)
This course explores ethical considerations encountered throughout the United States' healthcare industry as well as within the broader global environment. Both clinical and non-clinical scenarios will be examined. Students will learn to apply ethical principles, theories, and concepts to analyze and draw conclusions for a broad range of ethical dilemmas. Through readings, class discussions, and assignments, students will recognize how ethical considerations vary depending on the perspective of the stakeholder or assessor, a critical step in making ethical decisions with no single right answer.
HC 4225 Healthcare Public Policy and the Legislative Process (4 Credits)
This class provides students with an understanding of the political and legislative procedures that lead to healthcare policy change and reform. Students examine the influences and functions of government agencies, legislative processes and procedures and executive branch rule-making. Students objectively evaluate how policy changes occur at the federal and state levels and subsequently affect the functioning as a citizen and a professional. Class lecture focuses on the legislative path of federal law and then follows it through to the outcomes at the state level. Students explore the importance of developing relationships, communication and advocacy strategies with elected officials and various stakeholder groups that interact with the federal and state legislative processes.

HC 4230 Implementation and Evaluation of Healthcare Public Policy (4 Credits)
This course examines strategies for implementation and evaluation of healthcare public policy. Students develop skills in analyzing issues, considering and weighing pros and cons of proposed policy, and in defending strategies for bringing about change. Beginning with the passage of a new law, policy, or regulation, students track the process to implement and evaluate new policy. Topics related to implementation of a new policy include funding the implementation, effect on constituents and the overall national economy, sustainability, and short and long term evaluation of the policy. At the conclusion of this course, students will prepare an implementation plan for selected recently passed state legislation. Students are strongly encouraged to complete both HC4000 and HC4225 prior to registering for this course.

HC 4301 Fundamentals of Healthcare Information Systems (4 Credits)
Healthcare information technology (HIT) systems can improve cost and efficiency when systems are properly evaluated and implemented. Good IT systems are also increasingly being associated with better patient outcomes. However, healthcare has lagged behind other industries in adoption of IT systems. A major challenge to healthcare professionals is understanding the major underlying technical concepts involved in the jargon-filled world of healthcare information systems. This foundational course provides a working knowledge of key HIT definitions and concepts. It is not designed to turn students into network administrators or software developers; rather, it is to equip the student to become an active and valuable participant -- or even a team leader -- in the evaluation, selection, implementation and ongoing operation of health information systems. Note: This course is a pre-requisite for HC 4325 except with approval by the academic director.

HC 4310 Electronic Health Records Systems (4 Credits)
Electronic health records systems - electronic medical records (EMRs), electronic health records (EHRs), and personal health records (PHRs) are all the buzz these days, yet for the past 30 years the healthcare sector has clung to paper records, manila file folders and clipboards. Technology vendors have been claiming for years that their systems are mature enough to be successfully used, yet many providers say they will retire or sell their practice before they will adopt EMR/EHR technology. Other providers, who have made the leap of faith and have implemented EMR/EHR technology, say they would never go back to paper records. Against this backdrop, this course explores in great detail the technical and controversial aspects of healthcare information technology in general and the specific factors involving evaluation and adoption of EMR systems. We explore the fundamental components of modern electronic records systems, and review their impact on both business and clinical functions, discussing barriers to adoption and how to overcome them. A class exercise is utilized to evaluate one or two EMR systems, and role-play actual evaluation in a clinic environment. Key areas of interoperability, interfaces and standards are introduced. The course is practical and thought-provoking as it emphasizes critical thinking and the synthesis of ideas from multiple sources and perspectives. Participants are challenged to develop their own viewpoints and opinions, substantiated by the published work of those who are thought leaders in the field of HIT, as well as the participants' own experiences.

HC 4315 Telehealth (4 Credits)
Access to proper medical facilities presents a gap in quality healthcare, particularly for certain populations and specialties. The advantages and challenges of telehealth services to address these issues are presented. Special focus is placed on how communication, innovative technology, safety, and efficiency are addressed through telehealth as access and distance become less of a barrier. Regulatory, legislative, and political considerations regarding telehealth implementation are discussed. Students evaluate business and technology infrastructure models required to support telehealth services. Students compare stories of patient reaction to telehealth as a primary or secondary means of access to care.

HC 4325 Healthcare Information Technology Applications (4 Credits)
This course covers the major healthcare information technologies and topics other the electronic health records systems. There is a large focus in healthcare technology on electronic records systems. However, there are many other important systems that form the complete framework of modern connected healthcare. This course includes electronic practice management (EPM/PMS) systems, scheduling, billing, diagnostics/labs, reporting, payment interfaces and business intelligence in healthcare. Prerequisite: HC 4301, or approval by the academic director.

HC 4335 Information Systems Security in Healthcare (4 Credits)
This course will introduce students to information security risks facing the healthcare industry. Students will learn how to better protect healthcare organizations and their patients' data. Students will learn about recent security breaches, the impact of those breaches on healthcare organizations, and all of the key players involved. This course also covers the evolution of healthcare IT and the continuously evolving risk and regulatory landscape. Students will explore the regulations of HIPAA and how they relate to day-to-day operations in healthcare organizations. Additionally, this course will prepare students to support information security initiatives in order to protect the organization while futhering the advancement of healthcare IT capabilities. This is not a technical course, however we will be learning about how security is impacted by technology and what we must do across technology in order to secure our healthcare systems, our organizations, and our patients.

HC 4400 Legal Issues: Healthcare Providers and Facilities (4 Credits)
This course is a primer on the legal and compliance considerations associated with operation and administration of healthcare provider groups and facilities. Topics include the Stark and anti-kickback laws, contract law, licensure and credentialing, professional liability, staff management and professional review, HIPAA and patient privacy, safety, highlights of the Patient Protection and Affordable Care Act of 2010 (PPACA), and civil rights and non-discrimination in the private and public sector.
HC 4410 Legal Issues: Healthcare Research, Development and Entrepreneurship (4 Credits)
This course describes legal issues which impact medical research, development of pharmaceutical agents and medical devices, food safety regulation and principles of healthcare entrepreneurship and biotechnology. Topics include institutional review board, data management and security, grants, loans and capital investment as funding sources, and intellectual property.

HC 4420 Legal Issues: Healthcare Delivery and Payment Systems (4 Credits)
This course provides an understanding of the legal complexities of creating and managing delivery and payment models for healthcare services. Course content revolves around the current challenges of evolving from volume based to value based reimbursement principles. Topics include fraud and abuse and compliance systems, legal foundations of private vs. public payment systems, disparities in access and reimbursement, health information exchanges and health insurance exchanges, and review or current healthcare reform efforts in reimbursement procedures.

HC 4500 Operational Challenges in Global Health Management (4 Credits)
This course presents challenges in operations that are unique to healthcare services and products being delivered in the international market. Topics include international marketing of services and healthcare products, negotiation styles, ethical considerations, organizational structure, transporting of medical goods and personnel, individual travel health and medical tourism as a business model. Cultural and religious considerations in healthcare delivery are discussed. Grants and research management for global health are compared with domestic procedures.

HC 4510 Legal and Employment Issues in Global Health Management (4 Credits)
This course presents legal considerations involved in conducting global programs and business related to healthcare services and products. Employment and labor law are discussed in relationship to employment across international lines and within foreign countries. Intellectual property, patent and copyright of healthcare products, curriculum, and programs are examined. Customs laws, foreign trade, and other regulations such as healthcare licensing and credentialing of personnel are developed. Human resource challenges such as remote team management are discussed.

HC 4520 Global Health NGO Management (4 Credits)
Students will examine factors that impact organizational performance in the global nonprofit health sector. Students explore current challenges associated with Non-Government Organizations (NGOs) that operate in low-income and middle-income countries. Examples include Doctors Without Borders, Shoulder to Shoulder, and others. Students are empowered to research and compare different NGOs and analyze factors that impact organizational effectiveness. Key challenges facing NGO leaders are analyzed and students provide recommendations to improve organizational performance. Course topics include assessment of NGO strategies, organizational resources and financing, and stakeholder relations. Other topics include analysis of countries' demographics, culture, healthcare delivery, policies, and external environment. It is recommended that students in the Global Health Program Management concentration or certificate complete HC4500 and HC4510 prior to registering for this course. Students in other concentrations or programs may take this course at any time as an elective.

HC 4530 Regulatory Compliance in Global Health Management (4 Credits)
This course discusses the various regulatory requirements of conducting healthcare related business from the perspective of research, development, and marketing of medical devices and pharmaceuticals. Both domestic and international requirements will be examined. Students will develop a template of skills for investigating healthcare related compliance issues that can be adapted to specific markets as needed.

HC 4701 Topics in Healthcare Leadership (1-10 Credits)
This is an advanced special topics seminar course. The focus is on specialized areas of interest. Topics courses may be used as electives within the Healthcare Leadership degree and certificates, and, with advance approval from Academic Director, may substitute for core courses in the degree or certificate programs.

HC 4901 Capstone Project (4 Credits)
The Capstone Project provides students the opportunity to research a topic, problem, or issue within their field of study, and work individually with a Capstone advisor. Similar in weight to a thesis, but more flexible, this final project will synthesize and apply core concepts acquired from the program. The student will select an appropriate Capstone advisor who is knowledgeable in the field of study to work closely with and whom can guide the research project. Evaluation will be focused on the quality and professionalism of applied research and writing; critical and creative thinking; problem-solving skills; knowledge of research design, method, and implementation; and contribution to the field and topic of study. Please see the Capstone Guidelines for additional details. Prerequisites: A Capstone Proposal that has been approved by both the Capstone Advisor and the Academic Director, unconditional acceptance as a degree candidate, completion of at least 40 quarter-hours (including all core courses) with a cumulative GPA of 3.0 or better. A final grade of a B- or better is required to pass.

HC 4902 Capstone Seminar (4 Credits)
The Capstone Seminar is a graduate seminar in which students utilize the knowledge and skills gained through the degree program to create a culminating work that critically addresses a problem in their degree field of study. The students produces a Capstone of 7000-8000 words that presents a position on a relevant problem, supports the position with professional and academic literature, analyzes and tests the proposed solution, and discusses the findings as related to the field of study. The seminar is dependent upon quality, collegial discussion, and feedback of students' research and work products, under the facilitation of a faculty member. The course structure guides the students through the process of independent, secondary research and writing of a Capstone. No primary research is allowed. Students generate the course content through ongoing discussion and peer feedback on the Capstone process and individual topic areas under investigation. Students professionally and academically communicate through written work and oral presentation. Students must have: Unconditional acceptance as a degree candidate, completion of at least 40 quarter-hours (including all core courses) with a cumulative GPA of 3.0 or better. A final grade of a B- or better is required in this course to meet degree requirements. Students must complete the Capstone Seminar in one quarter; no incomplete grades are assigned.
HC 4904 Interdisciplinary Capstone Seminar (4 Credits)
The Interdisciplinary Capstone Seminar is a graduate seminar in which students utilize the knowledge and skills gained through the degree program to create a culminating work that critically addresses a problem or issue in the degree field of study. Members of the class will include students from various UCOL programs, representing multiple topics of study. On campus offerings of this course include required online components. The student produces a paper of 7000-8000 words that presents a position on a relevant problem or issue, supports the position with professional and academic work in the field, analyzes and tests the paper position, and discusses the role of the findings within the field of study. Students professionally and academically communicate their findings through written work and oral presentations. The seminar is dependent upon active and collegial discussion and critique of student research and work under the facilitation of a faculty member, and it is governed by the quality of participation and contributions of the students. Students must have: Unconditional acceptance as a degree candidate, completion of at least 40 quarter-hours (including all core courses) with a cumulative GPA of 3.0 or better. A final grade of B- or better is required in this course to meet degree requirements. Students must complete the Capstone Seminar in one quarter; no incomplete grades are assigned.

HC 4910 Research Practices and Applications (4 Credits)
This course develops competency in principles of research and measurement for use in the professional setting. As an initial course in the program of study, students will learn research methods to apply to program and systems design and evaluation to achieve successful measurement of outcomes and goals. Students will become critical consumers of pertinent literature to provide background and support for the choice and application of proper qualitative and quantitative research methods and data analysis for professional application. Critical thinking through comparing and contrasting cause and effect is used to build logic models. Research, design, and evaluation processes that address issues of implementation, feasibility, and sustainability are emphasized. At the conclusion of this course students will be prepared to apply and clearly communicate the practice of scientific research principles in the professional environment to ensure that the question being asked can be answered through rigorous research and the design and formative assessment of the program or system. Completion of Institutional Review Board (IRB) training via CITI Program is required as a basis for discussion of research ethics and IRB procedures. Competencies gained in this course, including practices of inquiry, self-analysis, and evaluation, will be applied and integrated throughout the course of study and demonstrated in the culminating capstone work of the master’s degree. This course is required of all degree-seeking students and should be taken in the first three quarters of enrollment.

HC 4980 Internship (1-10 Credits)
The Healthcare Internship is designed to offer students a purposeful experience in a practical, industry related setting. The internship is an individualized learning experience. A training plan is created for each student in conjunction with the internship site supervisor to provide experiences related to the skills and knowledge covered in the certificate and master’s programs as well as professional goals. Students are responsible for finding their own internship site and proposing their internship ideas. University College will send notification to all Healthcare students if they hear of internship possibilities. Students may also work through the DU career center, to explore opportunities for internship experiences.

HC 4991 Independent Study (1-8 Credits)
This is an advanced course for students wishing to pursue an independent course of study. The student must be accepted in a degree program, have earned a grade point average of 3.0 or better, obtained the approval of the department director, and have completed the Independent Study form and filed the form with all appropriate offices before registering for the independent study. Independent Study is offered only on a for-credit basis.

HC 4992 Directed Study (1-8 Credits)
This is an advanced course for students wishing to pursue a directed course of study. The student must be accepted in a degree program, have earned a grade point average of 3.0 or better, obtained the approval of the department director, and have completed the Directed Study form and filed the form with all appropriate offices before registering for the directed study. Directed Study is offered only on a for-credit basis.